
SICHUAN AIRLINES SALES NOTICE

Dear Agents,

Please note that Sichuan Airlines will deduct the commission when the BSP ticket is refunded. Please fill in the information in the GDS when process refund according to the following rules:

1, Fare

1.1 No portion of the ticket has been used Fill in the FARE amount of the ticket. If there is EQUIV.FARE, fill in the EQUIV.FARE amount.

1.2 Ticket partly used

Fill in the remaining amount of FARE or EQUIV.FARE. The remaining amount of the ticket shall be calculated following the 4.2.5 rule of Sichuan Airlines general rules for international and regional route sales (3u001-I) revised edition. When the remaining amount is 0 or negative, fill in 0.

2, Penalty

2.1 When the penalty is less than or equal to the remaining amount of the FARE/EQUIV.FARE of the ticket, fill in the penalty amount.

2.2 When the penalty exceeds the remaining amount of the FARE/EQUIV.FARE, or for non-refundable tickets, fill in the equivalent amount of the remaining amount of the FARE/EQUIV.FARE

3, Commission rate

3.1 Automatic fare ticket, fill in the ticket commission rate shown in the ticket.

3.2 Private fare ticket, fill in the commission rate according to the contract.

3.3 If the ticket has been reissued, fill in the commission rate of the ticket before the exchange.

The rules will be implemented from January 10, 2020. If the ticket refund is not processed according to this rules, Sichuan Airlines will punish the agent according to the corresponding provisions of "penalty standard for agent's illegal sales of Sichuan Airlines international and regional airline tickets".